





We will encourage you to think about your dreams and achieve your goals. We promise to

Support you in your choices

Give you information and advice to make your choices

To support you with your aspirations and goals



We will Believe in you and Support you to do well in School College, Training or Work. We promise to

Not move your School or college if possible

Explain why you need to move School or College

Take an interest in what you do at school / college

Help you with your home work

Celebrate your achievements
Give you more support through

the Virtual School if you need it Organise extra work experience when you are old enough



We will help you keep in touch with your Family and Friends. We promise to

Support you with your relationships

Support you to stay in touch with your family where possible

Explain to you if you're not able to keep in touch with your family or friends

We will make sure you can visit your friends and that they can visit you

## We will support you with your Health and Well-being. We promise to

Make sure you can contact a named nurse

Make sure you have a health assessment

Encourage you to look after your teeth and go for regular check-ups

Make sure you know about your health history

Make sure you know about any health support you can have to help with your emotions



## We will make sure that you are well Looked After and Cared for, wherever you are living. We promise to

Find you a place where you are cared for if you can't go back home

Where we can we will give you a choice about where you can live which is safe

Find you a place near your home town if this is safe and there is a place ready

Make sure you feel welcomed and feel safe in your new place

Make sure you are cared for in the same way as any child living in our own home

Make sure you have time and space for yourself

Make sure you will be involved in agreeing the 'House Rules and Routines'

Support you to take part in activities, hobbies and have a holiday

Once you're settled that you can stay in care for a long as possible

Involve you in the recruitment and training of carers when you are old enough

## We will Listen to you and be Truthful and treat you as an Individual We promise to

Talk to you about decisions and plans about you

Support you in your religious and cultural beliefs



We will make sure you know your Rights. We promise to

Support you if you feel that you are being treated unfairly

Support you to deal with Bullying wherever it happens

Make sure you know what to do if you are unhappy about something

Support you if you need to make a complaint

Explain how and why decisions are made

Keep your information confidential unless action is needed to keep people safe

Make sure you know who your IRO - Independent Reviewing officer is

Make sure you have a named worker to support you

Give you information about your rights



We will make sure you know what money you should have. We promise to

Make sure you have a bank account and encourage you to save

Make sure that you get your pocket money or an allowance, depending on your age

## Who makes sure we keep our promises?

You do, we don't always get it right, if you think we are breaking our promises you can tell us through;

Middlesbrough Children In Care Council
Your worker

Your looked after review Making a complaint

If you would like to let us know but don't want to tell us yourself you can ask an independent person called an advocate to do this for you. This service is confidential.

Contact National Youth Advocacy Service Freephone: 0808 8081001 or Email: help@nyas.net